

## **The Effect of Complying with The Requirements of International Quality Standard (ISO/TS 29001:2010) in The Costs of Petroleum Products Quality**

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### **Abstract**

This research aims to study the effect of complying with the requirements of international quality standard (ISO/TS 29001:2010) in the costs of petroleum products quality. To achieve this aim, the researcher a questioner consists of 40 questions is designed to measure the extent to which individuals search sample percept the international quality standard (ISO/TS 29001:2010) in filter and oil refining companies operating in Syria. Then the questioner has been analyzed by using the statistical analysis methods reaching to the results and recommendations.

It has been reached to the following results:

- There is an Effect of compliance with the requirements of international quality standard (ISO/TS 29001:2010) in costs of petroleum products quality in oil refineries.
- The degree of commitment of refineries to international quality standard requirements (ISO/TS 29001:2010) is low because the refineries don't apply the requirements of quality and total quality management principles in full, but some requirements are applying only.

**Keywords:** Requirements of the International Quality Standard, Quality Costs, Petroleum Products.

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